Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000

Category 4 : Quality Requirements	Deliverables to be evaluated indicator = 1	

SECTION A : Quality Management System Requirements ISO 9001 (Option 1) Valid certification of Quality Management System by an ISO accredited body	
	Apply =1
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant	0
A.2 Certificate by Approved and Authorized certification authority	0
A.3 Certification Authority has Recognized International Accreditation	0
A.4 Validity (expiry date) of certificate	0
Section A Score Option 1	**0**

SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001	
	Apply =1
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)	1
A.2 Quality Policy Approved by top management.	1
A.3 Quality Objectives Approved by top management.	1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015	0
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015	0
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015	0
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015	0
Section A Score Option 2	**3**

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)	
	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)	0
B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)	0
B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)	0
Section B Score	**2**

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)	
	Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables	0
Section C Score	**0**

SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)	
	Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done	0
Section D Score	**0**

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here	
	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Add other requirements (if applicable) as per the scope of work and/ or specification	1
Section E Score	**2**

NAME OF ESKOM REPPRESENTATIVE	Claudine Dikgale
DATE ISSUED	02-Jun-26
PROJECT: TENDER TITLE	Provision of Cleaning, Gardening and Hygiene Contract for Gauteng Cluster, as and when required basis
SIGNATURE	Dikgale